

David & Isabel Pollack  
21000 Byron Road  
Shaker Heights, OH 44122

Tony Gerone  
Gerome's Kitchen and Bath  
5576 Mayfield Road  
Lyndhurst, OH 44124

Dear Tony,

We want to let you know how pleased we are with our remodeled kitchen. Everyone who sees it marvels at the transformation.

Following are some things that impressed us as we went through the upheaval of our household.

Whenever the job required a subcontractor, such as a plumber, electrician or solid surface technician, that person came as promised.

All the "subs" had a long track record with Gerome's Kitchen and Baths and had only nice things to say about working with your company.

Kamil Hanna, who refaced the cabinets and performed many other functions, was an outstanding carpenter. He made our old, uneven cabinets appear plumb and square and was able to remedy any imperfection that became a problem.

Lastly, you returned calls in a timely fashion, and remained calm in spite of the many "crises" we thought had no resolution.

We would be pleased to show our kitchen and to furnish a reference to anyone intending to use your company.

Sincerely,

David & Isabel Pollack