

THE CLEVELAND CLINIC
FOUNDATION



Mr. Marc Marvaldi
Gerome's Kitchens & Baths
5576 Mayfield Road
Lyndhurst, OH 44124

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Re: Bathroom Remodeling Project on 2388 Lalemant Road, University Heights

Dear Marc,

I just wanted to tell you how much I enjoy my new bathroom and I wanted to thank you sincerely and extend my gratitude to the team.

Mike's tile work is top notch, and all my family members who stopped by to look at it really admire it. He was a pleasure to work with and we appreciate his expertise.

I also want to thank Larry the electrician for his professional work. Al was great to work with on the carpentry end, and he really sweated getting that ceiling curve just right. I do not remembering meeting the plumber (just like nobody remembers meeting their anesthesiologist but we both know that we are the really important guys), but my wife confirmed that he was just as professional and courteous as the others. Finally, I appreciate your efforts in making sure everything stayed on the timeline as originally quoted.

It is a great bathroom, my sanctuary at the end of they day, and the place where I start the day. It might keep from the selling that home a little longer than I intended just so I can enjoy it, but it will certainly help me sell it quicker when the time comes.

Thank you again, Marc. It was a more than satisfactory experience, and we look forward to working with you on our next project, which is our family room.

Sincerely,

Mike

Michael S. O'Connor, DO, MPH
Co-Director, Fellowship Program
Staff Anesthesiologist/Intensivist